

# CERTIFIED AUTO REPAIR LIMITED ROAD HAZARD WARRANTY

This complimentary road hazard warranty is made by the independent facility from which you purchased the tires. This limited road hazard warranty applies to the tires, original purchaser and the original vehicle identified on the receipt and is provided free of charge. This limited road hazard warranty only applies to passenger and light truck tires, which, during its tread life or within the covered period of time, becomes unserviceable because of a road hazard. The road hazard warranty included and must not be billed under a separate charge or line item on the original invoice. A road hazard occurs when a tire fails due to a puncture, bruise or break incurred during the course of normal driving on a maintained road. Nails, glass, and potholes would be the most common examples.

## WHAT YOU MUST DO TO OBTAIN SERVICE

If you are less than 40 KM away from the original selling Facility, you must return your vehicle to that Facility for any tire repair or replacement under the warranty.

If you are more than 40 KM from the original Facility, then you must call the Warranty Administrator prior to any warranty work being performed, at **833-371-2227**, from 8:00 a.m. to 8:00 p.m. Monday through Friday (Eastern Time), Saturday from 9:00 a.m. to 6:00 p.m., excluding holidays. The Administrator will provide to you the nearest participating Facility. If there are no participating locations in your area, you may take your vehicle to a non-participating Facility in your area. If the non-participating Facility will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair invoice (or legible copy) and subsequent warranty repair invoice (or legible copy) to the Administrator for review, within 60 days of the date of tire repair or replacement.

**YOU MUST PRESENT THE ORIGINAL INVOICE SHOWING THE PURCHASE OF THE TIRE(S) AND NO CHARGE FOR ROAD HAZARD WARRANTY AS THIS BENEFIT IS ONLY VALID IF COMPLIMENTARY.**

Prior authorization must be obtained to replace a tire damaged by a road hazard. **The damaged tire must be made available for inspection by the facility and/or the program administrator.** All claims and any required documentation must be submitted to the facility or the administrator within 60 days of the date of failure and/or service.

## WHAT IS COVERED BY THE LIMITED ROAD HAZARD WARRANTY

The road hazard warranty is valid for a period of 3 years or until any portion of the tire is worn to 3/32 of an inch or less, whichever occurs first.

**Tire Replacement:** If a tire becomes unserviceable because of a road hazard during the useable tread life of the tire, it will be replaced with a new tire. If available, an exact make/model replacement tire will be installed. If not available, a comparable quality tire will be installed. If the tire failure occurs within the first 12 months of the Purchase Date, and cannot be safely repaired per manufacturer's guidelines, the tire will be replaced with coverage up to 100% of the original price paid for the tire. If the tire failure occurs within the second twelve (12) months following the tire Purchase Date, this benefit will cover up to fifty percent (50%) of the price paid for the original tire. If the tire failure occurs within the third twelve months following the tire Purchase Date, this benefit will cover up to twenty-five percent (25%) of the price paid for the original tire. You will be responsible for any taxes, mounting, balancing, and any other miscellaneous fees. When the tread is worn down to 3/32" the tire is considered worn out and is not eligible for adjustment.

**Tire Repair:** If your tire is damaged due to a road hazard and can be safely repaired, the tire will be repaired per manufacturer's guidelines at any participating facility. The repair will be provided to you free of charge if performed by the original facility. If the repair is performed by another facility, the warranty will cover up \$30.00 CAD to have the tire repaired. The road hazard warranty will remain in effect after a tire is repaired.

## EXCLUSIONS AND LIMITATIONS

The following vehicles are not eligible for warranty coverage: Vehicles with a manufacturer's load rating capacity of greater than 1 ton. Farm or agricultural use vehicles are excluded. Commercial vehicles are excluded. Coverage excludes damage from off-road use, collision, fire, vandalism, theft, snow chains, manufacturer's defects, abuse and neglect (i.e., improper application, improper inflation, overloading, brake lock up, wheel spinning, torque snags, etc.), cosmetic damage, sidewall abrasions or other appearance items that do not affect the safety or performance of the tire. Also excluded are damages or irregular wear caused by misalignment, mechanical failures or interference with vehicle components, tires that have been repaired in a manner other than per manufacturer's guidelines. This warranty covers only the tires sold to the customer. **CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED.** Some states do not allow the exclusion or limitation of consequential and incidental damages; therefore, such limitations or exclusions may not apply to you. No expressed guarantees given other than that stated herein. This warranty gives you specific legal rights; you may have other rights, which vary from state to state.

**Program Administrator  
833-371-2227**





**CERTIFIED  
AUTO REPAIR**

**TIRE WARRANTY**

